



STEVE HARDER PHOTO

Water service technician Garth Palmer with one of the service vans.



RenuWater: Experience and follow-up service for water treatment needs

RenuWater of Truro has experienced technicians who provide expert advice on water treatment problems and reliable service.

"The strength of the business is basically our expertise," says Paul Mollins, general manager. The company has been in business for more than 20 years and its technicians have a combined more than 35 years' experience.

Technicians make weekly trips to Cape Breton and as far south as Yarmouth. "We cover all of Nova Scotia and we will install a unit and make sure it works and if there are any problems we'll go back to it," says Paul.

He praises the way his staff deal with customers. "They're very strong in that area."

For example, Garth Palmer, a service technician with 25 years' experience, takes a phone call from a customer, listens carefully and then offers advice on how to fix the problem. A few minutes later the customer calls back to tell him the advice worked.

Garth says the most common problems are water hardness, iron content or bacteria. He can talk knowledgeably about almost any topic involving water. RenuWater offers free water testing.



Paul Mollins
General Manager



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